

Master's Forum #9



Helios: Small Steps to a Record Altitude

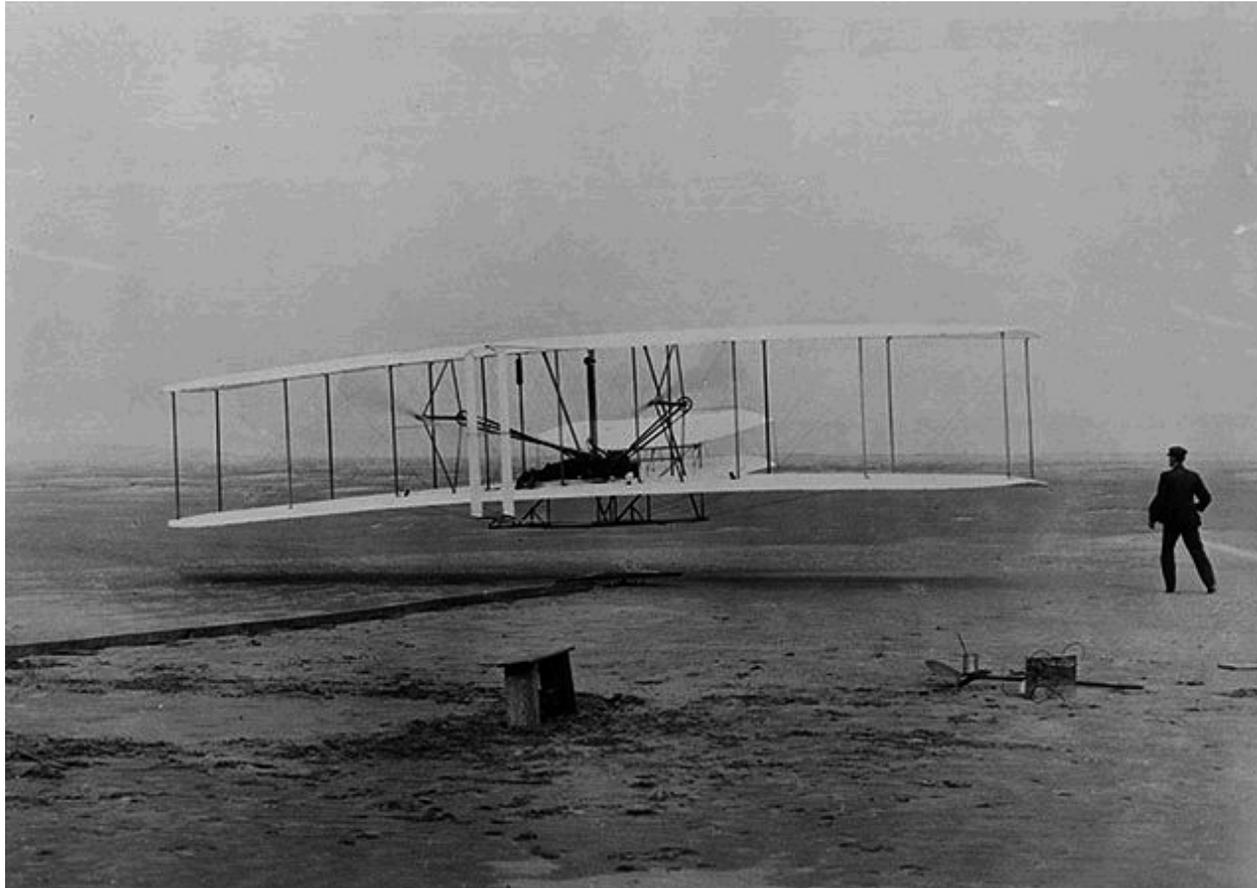
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Baltimore, Maryland

August 9-11, 2004



A Small Step?





A Side Step

- **A story is told of a 4 year old boy who came screaming out of the bathroom to tell his dad that he had dropped his toothbrush in the toilet.**
- **His father dutifully fished it out of the toilet and threw it in the garbage.**
- **The little boy stood there thinking for a moment, then quickly ran to his dad's bathroom and came out with his dad's toothbrush.**
- **He held it up and said with a little smile, "Daddy, we better throw this one out too it fell in the toilet a few days ago".**



An Ignorant Step?



- **Moral of the story: There are some things you're better off not knowing.**
- **If someone had explained to me exactly how hard the last 10 years were going to be, I probably would have chosen to pass on the “opportunity”.**
- **On the other hand if someone were to ask me today if I would do it all over again, I wouldn't hesitate.**
- **So... ignorance can sometimes help you get to some great places.**



Helios Video





Trying to Follow in the Steps of the Masters



Master Steps

From Jenny Baer-Reidhart:

- **Boldness**
- **Courage**
- **Seeing the Big Picture**
- **Getting Up the Proper Work Environment**



Master Steps



From Ray Morgan:

- **Empower your team**



Master Steps

From Bob Curtin & Kirk Flittie:

- **Trust**
- **Openness**
- **Working Smart**



Master Steps



From Dale Tietz:

- **Tenacity**
- **Relational Engineering**



Master Steps



From Pete Jacobs:

- **The Message**



Master Steps

**From Dave Nekomoto & Vince
Nishina:**

- **Hospitality**



Master Steps

From Tom DiMarino:

- **Conscious Competency**
- **Unconscious Competency**



Master Steps



From Dave Dent:

- **Friendship**



Master Steps

From My Wife & God:

- **Some things that are more important than work.**